

### Billing/CIS

- Bill-Ready, Rate-Ready
- Dual and Consolidated
- Complex & Index Billing

### B2B and EDI

- Enrollment
- Billing
- Meter Data

### Compliance

- FERC Filing/Tariff Mgt
- Cyber Security Software
- NERC/CIP Auditing

### Expertise

- Integrated CIS, billing, and metering systems.
- EDI transaction management, translation, and mapping.
- Data communication protocols and secure data transport standards (NAESB, ASx, ebXML).
- Software solution engineering and execution; relational database design, development, and management; and secure network design.
- Cyber security, encryption, firewalls, and VPN/tunnels.
- FERC filing for eTariff, EQR, and eForms.
- Cloud services including a comprehensive service bureau and secure hosting (SOC 1&2 compliant).
- Internal compliance tracking and management; cyber security audits and recommendations.

### Certifications/Classifications

- ISACA CISA (Certified Information Systems Auditor).
- ISACA CISM (Certified Information Security Manager).
- (ISC)<sup>2</sup> CISSP (Certified Information Systems Security Professional).
- NAESB (North American Energy Standards Board).
- SOC 1 & SOC 2 SSAE 18 Type II (AICPA Service Organization Controls—Statement on Standards for Attestation Engagements).



### Systrends

2115 W. Shawnee Dr.  
Chandler, AZ 85224  
www.systrends.com

David Darnell, CEO  
P 480-756-6777 X102  
C 602-432-3353  
david.darnell@systrends.com

*Connecting systems, people, and new ideas...*

Copyright 2020

### Business Summary

Systrends is an information systems company, with 20+ years' experience, that provides a full range of software and services for customer information management—enrollment, billing, metering, and a comprehensive CIS software suite; compliance management—tariff filing and management, regulatory reporting, internal compliance; and cyber security—NERC/CIP auditing, consulting, and software.

### Capabilities

- **Billing/CIS**—T<sup>2</sup>CIS software—bill-ready, rate-ready, utility and supplier-consolidated billing; full EDI, XML, and proprietary energy market transactions; easy pricing updates; and thorough approval levels and audit trail.
- **B2B and EDI**—T<sup>2</sup>Enterprise Transaction Management software suite—customer information and transaction management for enrollment, meter data, and billing, in regulated and deregulated energy markets.
- **Compliance**—eTariffManager software suite—systems for regulatory adherence, filing, tracking, and reporting; and internal compliance analysis and management to incorporate Federal, State, and corporate documents.
- **Cyber Security**—Cyber security auditing, consulting, and management to provide a systems security baseline; compliance with FERC/NERC CIP standards; protection for your infrastructure from cyber threats. **Systrends is partnered with top cyber security software vendors.**
- **Cloud Services**—SaaS, ASP hosting, service bureau—services for secure and flexible offsite processing; centralized validation, reporting and archival; integration flexibility; expandability for additional software and interfaces; and reduced project and production cost.

### Advantages

- **20+ years exclusively in the energy industry**, both nationally and internationally; in regulated, deregulated, and re-regulated environments; at the forefront of standards and transaction development and implementation.
- **Cloud computing option** for using our software offers attractive credits towards software purchase, reducing transactional-based costs.
- **Cutting edge technology with the personal touch** of a small company provides our project and consulting know-how. Our owners and team put customer service first.
- **We take your project from A to Z** with planning, implementation, production, and ongoing maintenance. Our demonstrated project management and technical writing expertise are a huge plus for your mission and your organization.