

## Billing/CIS

- Bill-Ready, Rate-Ready
- Dual and Consolidated
- Complex & Index Billing

## B2B and EDI

- Enrollment
- Billing
- Meter Data

## Compliance

- FERC Filing/Tariff Mgt
- Cyber Security
- NERC/CIP Auditing

## Expertise

- Integrated CIS, billing, and metering systems.
- EDI transaction management, translation, and mapping.
- Data communication protocols and secure data transport standards (NAESB, ASx, ebXML).
- Software solution engineering and development, relational database builds and management, and secure network design.
- Data security, encryption, firewalls, and VPN/tunnels.
- FERC filing for eTariff, EQR, and eForms.
- Cloud services including comprehensive service bureau and secure hosting (SSAE 16 compliant).
- Internal compliance tracking and management; cyber security audits and recommendations.

## Certifications/Classifications

- ISACA CISA (Certified Information Systems Auditor).
- NAESB (North American Energy Standards Board).
- SOC 1 SSAE 16 Type II (AICPA Service Organization Controls - Statement on Standards for Attestation Engagements).
- WBE (woman-owned business certification). California Public Utilities Commission.



## Systrends

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## Business Summary

Systrends is an information systems company with 20+ years experience that provides a full range of software and services for customer information management—enrollment, billing, metering, and a comprehensive CIS software suite; compliance management—tariff filing and management, regulatory reporting, internal compliance; and cyber security—NERC/CIP auditing and consulting.

## Capabilities

- **Billing/CIS**—T<sup>2</sup>CIS software—bill-ready, rate-ready, utility and supplier-consolidated billing; full EDI, XML, and proprietary energy market transactions; easy pricing updates; and thorough approval levels and audit trail.
- **B2B and EDI**—T<sup>2</sup>Enterprise Transaction Management software suite—customer information and transaction management for enrollment, meter data, and billing, in regulated and deregulated energy markets.
- **Compliance**—eTariffManager software suite—systems for regulatory adherence, filing, tracking, and reporting; and internal compliance analysis and management to incorporate Federal, State, and corporate documents.
- **Cyber Security**—CISA Certified Information Systems Auditing—provides a systems security baseline; ensures compliance with NERC/CIP standards; protects your infrastructure from cyber threats; and confirms that critical controls are in place.
- **Cloud Services**—SaaS, ASP hosting, service bureau—services for secure and flexible offsite processing; centralized validation, reporting and archival; integration flexibility; expandability for additional software and interfaces; and reduced project and production cost.

## Advantages

- **15+ years exclusively in the energy industry**, both nationally and internationally; in regulated, deregulated, and re-regulated environments; at the forefront of standards and transaction development and implementation.
- **Cloud computing option** for using our software offers attractive credits towards software purchase, reducing transactional-based costs.
- **Cutting edge technology with the personal touch** of a small company provides our project and consulting know-how. Our owners and team put customer service first.
- **We take your project from A to Z** with planning, implementation, production, and ongoing maintenance. Our demonstrated project management and technical writing expertise are a huge plus for your mission and your organization.