

Main Features for eTariff Software Update 2.5.3

Ticket #	Category	Type	Summary of Issue	Description of Fixed Item
ETA-2430	Dockets	Bug	A document that was uploaded in a docket was being cleared when a related filing was added and saved to the docket	Issue is fixed and no longer removes the uploaded document when a related filing is added to a docket.
ETA-2432	FERC Submission	Bug	Auto Generate Clean and Marked was generating both when Marked was not an option as an attachment type	Issue is fixed and now only generates clean or marked or both based on attachment options available in the dropdown of attachment types.
ETA-2435	XML Loader	Bug	Loading an XML with the XML Loader that contained an associated filings was generating the associated filing twice	Issue is fixed and now only generates the necessary filings once.
ETA-2436	Filing (section portion)	Improvement	The original automerge links - “AutoMerge Section” and “Apply Change to Master Tariff” have been removed	This is to clean up the section portion of the filing and to remove links that are no used. Automerge All link is to be used in their place. Please note Automerge All only appears when a filing is set to a status of “accepted”.
ETA-2438	Filing Library	Improvement	The modified by and modified date columns in the filing library were only updated if a user updated a filing at the filing level (top portion) and was not updated when a user updated at the section level (bottom portion)	Now the modified by and modified date will update in the filing library whether a user updates at the filing level or section level of a filing as well as if they open the document in edit mode (by clicking “edit document” link”).
ETA-2439	Dashboard	Improvement	Redesign of eTariff Dashboard	Improved look and additional features will make the dashboard more functional. It now includes training videos, quick links to reports, and quicker access to recent filings.

ETA-2440	Automerge	Improvement	Automerge feature never had any checks or balances in it which allowed for merging filings out of order and ending up with the wrong version in the master tariff	If there are multiple filings with the same section but each with a different version and they were merged out of order, the master tariff would end up with the last filing that was merged which would not necessarily be the correct one. Now eTariff will “check” to make sure you are merging the latest version and provide a message if you end up merging a section that may be older than one that is already in the master tariff.
ETA-2443	eTariffViewer	Improvement	The text in the Document Locator section would only show a portion of the text	Now the Document Locator box will wrap the text to show the full description of the filing.
ETA-2446	eTariffViewer (sandbox)	Improvement	The Viewer and Search Functionality for the Viewer were two different links/pages	Now both the viewer display and viewer search box for the sandbox environments are located on the same page for ease of testing current releases of eTariff (sandbox environment only)
ETA-2447	eTariffViewer	Improvement	Viewer Search functionality did not include searching text in the narrative field of a filing	Now the narrative field in a filing is part of the keyword search of the viewer search functionality. This will bring better search results.
ETA-2448	Audit Notes	Bug	Systrends identified a bug when testing some new features in this current release related to audit notes	It was found that when a filing was created by a user that is no longer active, errors would be thrown with some of the new functionality in this release and was not creating the proper audit notes. Please note this bug came about from new functionality in the release and was not present before the new functionality. The issue has been fixed before this release was made available.

If you have any questions or concerns about the new release, please contact: Systrends Support

Systrends eTariff Support Procedure:

Please follow this procedure if you need assistance from Systrends support:

1. Under the Help Tab in eTariff, select “Submit Help Ticket”. Fill out the, summary and description of issue and include your email address then select “create”
2. If step 1 is not sufficient, please send an email describing the problem/issue to support@systrends.com
3. If Help Ticket (step 1) or email response (step 2) appears not to be sufficient for severity of the issue (in an emergency) please call 1-877-869-7020

NOTE: A call with a voice mail left at this number will initiate both emails and text messages to our cell phones.

4. If steps 1, 2 or 3 are not sufficient for the severity of the issue then please call one of our support manager’s cell phones: Renee Feeney (480-223-8639) or Jim Lewis (480-603-7308)
5. If steps 1 through 4 are not satisfactory, please call Dave Darnell: 1-602-432-3353

Notes:

Please do not leave emergency messages on the voice mail at our home office (1-480-756-6777) ... if we are traveling the message may not be answered quickly. Please make sure you have created a help ticket (step 1), send an email (step 2) and leave a voice mail on 1-877-869-7020 (step 3) before escalating to step 4 or 5.